

BRIZE NORTON PARISH COUNCIL

Minutes of the Ordinary Meeting of the Parish Council on Monday 5th March 2018 at
7.30 pm at The Sports Pavilion, Brize Norton

<u>319/18</u>	<u>PRESENT</u> Cllr Squire, Cllr Shillingford, Cllr Way, Les Goble, Cllr Champion, Cllr Taylor, Nicholas Field-Johnson, Alison Riseley, <u>As there had been burst water main in the Sports Pavilion the meeting was convened in the alternative venue, the Front Room in the Chequers.</u>	<u>ACTION</u>
<u>320/18</u>	<u>1 – APOLOGIES</u> Cllr Ball, Cllr Guest, Cllr Postan. Despite the absence of two Councillors the Committee was still quorate	
<u>321/18</u>	<u>2 -a - DECLARATION OF INTERESTS</u> Councillors are reminded of the need to update their register of interests.	
<u>322/18</u>	<u>2 -b - DECLARATION OF INTERESTS</u> To declare any pecuniary and other interests on the agenda and their nature: Cllr Way - TIMMS planning application – 17/02058/FUL	
<u>323/18</u>	<u>3 – MINUTES</u> The minutes of the meetings on Monday 5 th February were agreed and signed bar a minor change on point 303/18 Cllr Champion proposed and Cllr Way seconded.	Clerk to reprint, pass to Cllr Squire, scan and post to website
<u>324/18</u>	<u>4 – a - PUBLIC PARTICIPATION – NEIGHBOURHOOD PLAN STEERING COMMITTEE</u> Last month’s school visit was very successful with many interesting presentations from the children, who were very impressive when explaining their rationale and arguments behind their points of view. Many thanks to Mrs Fairhurst and the teachers for their input and support. It was suggested that the NPSG display the results at both the AGM and the Village Bash. Concerns raised by the children were: Traffic safety Crossing road Elderly Footpaths Pre-meeting next Monday before meeting with CFO.	NP steering group to write and thank school. Clerk to write to school to express thanks NP to liaise with Kyle to put pictures onto NP website Any response to Mr Goble by Friday 7 th March
<u>325/18</u>	<u>4 – b – ANY OTHER PUBLIC MATTERS</u> CFO funding for the Neighbourhood Plan was approved for the full £4,500	Mr Goble to send summary for NP accounts to Clerk for end of year
<u>326/18</u>	<u>4 – b - PUBLIC PARTICIPATION</u> There being no other items for public participation the meeting progressed to Council business	
<u>327/18</u>	<u>5 - CHAIRMAN’S MEETINGS</u> Meeting with Cllr Cuthbertson, Chairman of Shilton Parish Council on 15/2/2018. to discuss a united front regarding prospective improvements at the quarry to present ‘joined up thinking’ linking reclamation of the Quarry and the David Wilson homes at Swinbrook Park based on eventual reclamation of the quarry and restoration to area of outstanding natural beauty. Full minutes will be circulated to the Council and posted on the village website.	Clerk to circulate and publish meeting minutes.

<u>328/18</u>	<p><u>6 - DISTRICT AND COUNTY COUNCILLORS' REPORTS</u> The report received from Cllr Nicolas Field-Johnson is attached as Appendix E.</p> <p>Roads letter to Paul Wilson at OCC. Advice from OCC was that dangerous defects are targeted to be mended within 24 hours.</p> <p>Funding approved for £1,000 for signage in villages. Possibly available after June.</p> <p>Discussion regarding Robert Courts proposal to reopen/ develop a branch line from Enysham, BNPC advised that there would be support in principle to extending the line to Brize Norton and beyond.</p> <p>Cllr Field-Johnson left the meeting at 8:25pm and sent his apologies for not attending the next meeting in April.</p> <p>Cllr Postan was unable to attend the meeting.</p>	<p>Letter from clerk to Cllr F-J every month listing road issues in parish.</p> <p>Cllr Field-Johnson and Cllr Way to investigate lollipop lady funding.</p>
<u>329/18</u>	<p><u>7 - a - S106 & OPEN SPACES AGREEMENT UPDATE</u> No further information regarding the 25-year sports pitch lease. All others documents are ready for engrossment (approved by 3 sets of lawyers).</p>	<p>Cllr Squire to progress with (Bloor Homes and) Savills to enquire as to progress.</p>
<u>330/18</u>	<p><u>7 - b - BRIZE (WEST) DETAILED PLANNING WORKING GROUP</u> Once the S106 is signed it is anticipated that the Savills/Bloor Team will progress the Master Plan at speed.</p> <p>It was agreed that to be able to influence the development of the Master Plan BNPC needs to create an appropriately authorised Working Group to work with the Master Planning Team and report back to the Council on developments. To facilitate this process Cllr Campion, (as prospective Chairman) to prepare 'Terms of Reference' to present at the next council meeting, including a recommendation on the appropriate form of group (Sub-committee or working group).</p> <p>Once the terms of reference are agreed the group can be appointed and work can commence.</p> <p>Cllr Campion proposed and Cllr Way seconded.</p>	<p>Cllr Campion, to prepare 'Terms of Reference' to present at the next council meeting.</p>
<u>331/18</u>	<p><u>7 - c - PAUPERS PLOT</u> As there is an "inter-regnum" in the Church, the trustees of the Pauper Plot are no longer quorate. It is currently understood that:</p> <ul style="list-style-type: none"> • the Trustees are Fred Bellenger and possibly Chris Thorne. • Land owned by BNPC as a charity and therefore a Councillor should be a Trustee. 	<p>Clerk to ask Mr Bellenger and Mr Thorne for Trustees 'rule book' as to how trustees are appointed. Church/ Parish Council?</p>
<u>332/18</u>	<p><u>7 - d - PRE SCHOOL FENCE/ ELDERBANK HALL</u> Cllr Guest and Cllr Taylor to discuss with Diane Davies regarding the Elderbank Hall committee meeting.</p>	<p>(Cllr Guest and) Cllr Taylor to</p>

	Request minutes and provide finance report.	communicate with Diane Davies. Clerk to send reminder to complete action.
<u>3337/18</u>	<u>7 – e – BATTLE’S OVER: CENTENARY CELEBRATIONS</u> Beacon will happen. Nov 5 th Bonfire to happen as well. It is proposed to expand the range of the title to include 100 year Battle over/ 100 years of RAF/ 100 years of women’s votes. Ideas have been suggested including: Bunting around the village, (public places) poppy bombing/ poppy making stall at the Village Bash (8 th July)/integration with the Ride of Respect. Support and section leaders are to be sought Use parish newsletter and social media to advertise events or to publicise events.	Clerk to put on Facebook and Twitter requests for leadership/support on idea of making bunting/ poppy bombing/ to decorate village
<u>334/18</u>	<u>7 – f – DOG FOULING</u> Given the publicised concerns raise over the apparent increase in dog fouling (letter from the Chairman in the Spring News Letter and the formal letter from Mrs Bathe) BNPC agreed: <ul style="list-style-type: none"> • Ask permission from Mrs Bathe to use her letter, with names and addresses blacked out to post on the website and on social media, with links to the Chairman’s letter in the last Newsletter. • Also post dog yoga picture to re-enforce the message • Clerk to find out procedure for prosecution (through WODC/OCC). Then share the procedure with Councillors, post on the web site and on social media. 	Clerk to post on website and social media
<u>335/18</u>	<u>7 – g – EDITOR OF THE NEWSLETTER</u> Many thanks to Garry Griffin for producing the newsletter until this quarter. He has now stepped down and in the newsletter has asked for anyone who would be prepared to step up. BNPC Agreed: <ul style="list-style-type: none"> • To see if there interested residents in the village with appropriate skills who respond to the request in the newsletter. • If not request the Clerk to resume the task of preparing the Quarterly Newsletter as part of her responsibilities. The Clerk is to advise on the additional time this is likely to take so that BNPC can approved the costed change to her duties remuneration. 	Clerk to request on social media for anyone who is interested and with relevant experience.
<u>336/18</u>	<u>7 – h – CASTLE WATER BILL</u> Following demands for payment and unsuccessful correspondence with Castle Water regarding new billing policies, the bill has been paid, but last month the council has requested that the clerk research other companies and presents her findings to the council.	
<u>337/18</u>	<u>7 – i – SCHOOL WARNING SIGNS UPDATE</u> Cllr Field-Johnson has £1,000 from OCC to help with funding for signage. This will not be available until June at the earliest. To maintain momentum on this project BNPC agreed: <ul style="list-style-type: none"> • To proceed with the project as quoted by OCC, using currently available funds that will be re-imbursed when the signage funding become available. Proposed by Cllr Campion, Scoded by Cllr Way	Clerk to contact James Wright to ask when would be possible to start and how they would like to be paid.

<u>338/18</u>	<u>7 – j – GRANGE BARN UPDATE</u> Cllr Squire to follow-up as actioned last month.	Cllr Squire.
<u>339/18</u>	<u>7 – k – FOOTPATHS UPDATE</u> Cllr Campion has had an initial response from Willow Farm. A further letter and e-mail has been sent to the owner. The footpath passed Astrop Farm slurry pit is now clear of slurry. No further action required.	
<u>340/18</u>	<u>8 – PLANNING</u> 1 new application (see attached Appendix A). 18/00564/FUL - Erection of eighty dwellings and associated works, provision of country park land West of Swinbrook Road, Carterton Registered - 21st February 2018 BNPC agreed that although this development is outside the Parish the Clerk should respond stating: <ul style="list-style-type: none"> • Stating that additional traffic from the development to the A420 will adversely affect Brize Norton. • Requesting that a condition be placed on the developer to ensure that the proposed Country Park integrates into the existing Shilton Country Park as an invisible extension. 	Clerk to draft a response
<u>341/18</u>	<u>9 – FINANCE</u> Consider payments to be made (see attached Appendix B).	
<u>342/18</u>	<u>10 – CORRESPONDENCE</u> Consider other correspondence during this month (see attached Appendix C).	
<u>343/18</u>	<u>COUNCILLORS REPORTS</u> A) Cllr Way would like to donate £50 to WI to cover refreshments at the community event. Approved – clerk to prepare cheque in May after Elections as per previous years. B) Agendas up on website C) AGM on Website as 14 th May – change to 22 nd D) Paul Ireson -Problem with parking when dog walking. Request to place plant pots on land along verge. No objection. WODC have stated that he should look at Land Deeds. E) Cottsway houses contract clause regarding the preference to people with a village connection, not included, Lauren Jacobs to Chris Hargraves WODC.	<u>ACTION</u> Clerk to prepare a cheque for the next meeting Cllr Way to draft message. Send to clerk to put on headed paper. Clerk to call contact at Cottsway
<u>344/18</u>	<u>ITEMS FOR FUTURE AGENDA</u> No additional items identified.	

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There being no further business the chairman declared the meeting closed at 9.40 pm.

Date of next ordinary meeting **Monday 9th April 2018** in **The Pavillion** at **7.30 p**

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APPENDIX A - PLANNING APPLICATIONS 343/18:

340 Monthly Correspondence – 1 to 28 February 2018

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PLANNING APPLICATIONS:

18/00564/FUL	Mr David Moore	Erection of eighty dwellings and associated works, provision of country park land West of Swinbrook Road, Carterton Registered - 21st February 2018
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PENDING PLANNING DECISIONS

16/02588/OUT – (sent through by Minster Lovell PC)	Mr and Mrs Kinch Land West of Minster Lovell	Residential development of up to 85 dwellings together with a new vehicular access onto Burford Road (B4047), footpath links, areas of public open space, children's play area, landscaping and land for potential burial ground (means of access only). Awaiting Decision
17/01394/FUL	Lagan Homes (agent West Waddy LLP) Land south Upper Haddon Station Road Brize Norton	Erection of 41-44 residential dwellings to include up to 35% affordable homes, new access and associated works (Amended Plans) Awaiting Decision
17/02058/FUL	A Timms 80-82 Station Road Brize Norton	Change of use of part of builder's merchants yard to café Under Consideration
17/00699/OUT APP/D3125/W/17/3184787	C/O Agent west1@pins.gsi.gov.uk In writing (please send 5 copies): 3P Kite Wing Temple Quay House 2 The Square Bristol BS1 6PN	Outline application (all matters reserved except access) for up to 115 residential dwellings (C3 Use Class), up to 100 sqm charity office space (B1 Use Class), extension to Country Park and associated landscape enhancements. 22nd February 2018

PLANNING DECISIONS:

17/04186/HHD	Mr & Mrs Fitzsimmons The Willows 74 Station Road,	Conversion of garage and single front extension to enlarge existing kitchen. Close existing and creation
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	Brize Norton	of new vehicular access in revised position (including alterations to front boundary walling). Approved - Tuesday 27th February
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APPENDIX B - FINANCES 341/18:

ORDERS FOR PAYMENT:

101230	336.08	HMRC	PAYE quarterly
101231	456.45	Castle Water	Water bill
101232	1,198.98	CFO	NP
101233	298.36	Kyle Anderson	February Village Maintenance
101234	427	Alison Riseley	February Clerk duties
101235	70.19	Dr. Phil Holmes	BN website
	2787.06	Total	

PAYMENTS RECEIVED

		Total

BANK BALANCE	£
Current a/c balance at 19 January 2018	12,448.27
Total order for payments in February	<u>2787.06</u>
Total receipts in January	<u> </u>
Bank balance at 18th February 2018 (after payments)	12,448.27
WODC investment	29,700.00
Total funds at 28 February 2018	42,148.27

APPENDIX C - PLANNING APPLICATIONS 343/18:

OFFICIAL CORRESPONDENCE:

- a) Castle Water bill
- b) Sendiass Oxfordshire posters
- c) Electoral role update
- d) Grass cutting invoice
- e) Castle Water bill
- f) NHS 'Give Blood' posters
- g) NHS Carers Association of Care Providers posters
- h) Barclays request acceptance
- i) Payman
- j) Barclays
- k) WODC Consultation on Main Modifications to the Submission Draft West Oxfordshire Local Plan 2011-2031
- l) Glasdon Focus on Local Councils
- m) PSE newsletter
- n) Planning for Swinbrook Park extension

E-MAILS CIRCULATED IN MONTH

- Civic voice – 6/2, 20/2
- CPRE –
- HMRC 5/2, 8/2, 10/2, 12/2, 14/2, 15/2, 20/2, 22/2, 24/2, 26/2, 28/2,
- ICO newsletter – 1/2
- Oxfordshire Community and Voluntary Action – 15/2, 22/2, /2 (→ WW)
- Oxfordshire Clinical Commissioning Group – Talking Health - 2/2, 23/2 (→ WW)
- PCS – UK – 5/2,
- PSE – 2/2, 5/2, 8/2, 12/2/, 13/2, 14/2, 15/2, 16/2, 22/2, 23/2, 23/2, 27/2, 28/2 (not circulated)
- PST – 2/2, 9/2, 16/2, (not circulated)
- PSN –/2, /2, /2 (not circulated)
- PULSE – 22/2,
- Police and Crime Commissioner – 1/2
- Rural Services weekly update (not circulated) - 5/2, 12/2,
- Rural services seminar-, Rural Youth - 7/2, Rural Health - 21/2, Rural Vulnerability 14/2 (not circulated),
- Wychwood Forest Project - 1/2,
- 1/2 Lorraine Horne – The Oxfordshire Museum
- 1/2 Town and Parish Council website funding
- 1/2 Les Goble – Box of documents (↔)
- 1/2 Fix My Street
- 1/2 Andrew Smith WODC – Boom time for the Cotswolds
- 1/2 Sara Long WODC – Press Release; Growth board
- 1/2 Local Council Public Advisory Service
- 1/2 Sara Long WODC – Housing and growth deal
- 2/2 Sport England –
- 2/2 Jane Fray – Planning application 17/04186/HHD (→ all) (↔)

2/2 Jayne Andrew - Zurich
4/2 Wordpress password update
4/2 Nicholas Field-Johnson – February report (→ all)
5/2 Kyle Anderson – Webiste Training (↔)
5/2 Verena Hunt – Kilkeny Lane Ditch
5/2 Community Covenant – Battles’ Over
5/2 Lauren Jacobs – Fossway
5/2 Castle water – drains outside Brize Norton Sports and Social club
5/2 Fred Bellenger – Poors Plot (→ all)
5/2 Local Council Public Advisory Service
6/2 Alex Postan – Willow Farm (←)
6/2 Zurich Insurance
6/2 OCC Planning MW.0004/18 (→ all)
6/2 Les Goble – Housing Targets
6/2 Les Goble – Closed footpath
6/2 Dawn Mills E & E – Consultation 32 applications for footpaths (→ LG)
7/2 OCC Repatriation notice
7/2 Kyle Anderson Payment for January (↔)
8/2 Garry Griffin - Newsletter
8/2 OALC RFO’s Year training
9/2 OCC planning Ref LL.0088/17
9/2 John Bell – Burford Quarry blasting 15th Feb
9/2 Keith Butler – May 2018 Elections
9/2 Robert Courts MP – Newsletter (→ all)
10/2 Diane Davies - Water Meter (reading)
11/2 Fred Bellenger – Water Meter (reading) (←)
12/2 Nicholas Field-Johnson – meeting dates
12/2 Judith Puddle – PO rental invoice
12/2 David Cuthbertson - meeting
12/2 Robert Courts – GWR Event Briefing (→ all)
13/2 OALC – Transparency Grant Finished
13/2 James Stevens- SSE work on allotments
13/2 Les Goble – Consultation 32 applications to ament legal record to public rights of way
13/2 Kyle Anderson – meeting tonight
13/2 Rachel Soulsby – Wave quote
14/2 Cairo Nickolls – West Brize Norton Development
14/2 Carolyn Peach – newsletter
14/2 Garry Griffin – newsletter (↔)
14/2 Fred Bellenger – allotments
14/2 Carolyn Peach SSE phonecall
14/2 Director CPRE OXON – Oxford – Cambridge Expressway- public inquiry
14/2 Joanna Black-Borow – Water Business – Quote
14/2 Andrew Smith WODC backs growth deal (→ all)
15/2 Martin Layer – quarry blasting

15/2 Geoff Weighell – Local Airspace Development
15/2 Nicola Richie – Castle Water
16/2 Switch Affinity for Business – Water quote
16/2 Andrew Smith WODC - council tax share rises by £2.75
16/2 John Reynolds – Castle Water CEO
17/2 David Cuthbertson – The Quarry
17/2 Fred Bellenger – Water Meter
18/2 Caroyne Peach – WI contributions
18/2 Chris Hargraves – WODC Cottsway Housing
18/2 David Cuthbertson – the Quarry
19/2 Carolyn Peach – Bank account
19/2 Sue Lakin – Cottsway
19/2 Carys Davies – OCVA awards
19/2 Diane Davies – BNPC AGM
19/2 Les Goble – Public Access route
19/2 Carys Davies – Connecting West Oxfordshire (broad band)
20/2 Keep Britain Tidy
20/2 Les Goble – CFO invoice
21/2 Garry Griffin – March newsletter
21/2 Tessa Hall – PAT testing training morning
22/2 Charlie Brennand - Pheasants
22/2 Andrew Thompson – WODC Local Plan
22/2 Chris Hargraves – Cottsway Covenant (→PS)
22/2 Fiona MacEwan – Cottsway Covenant
22/2 WODC – planning consultation (→ all)
22/2 Payman – registering for a pension
22/2 Keep Britain Tidy
22/2 CFO – invoice
23/2 Oxon SA – Smaller authorities' audits
23/2 Robert Courts – newsletter (→ all)
24/2 Julie Hyland - Allotments
24/2 Les Goble – Community revenue Grant (↔)
24/2 Carolyn Peach - help
24/2 Alex Postan – Community Revenue Grant (↔)
25/2 Garry Griffin – newsletter (↔)
26/2 Kyle Anderson - timesheet
26/2 Kyle Anderson – meeting (↔)
26/2 David Cuthbertson – Quarry meeting (↔)
26/2 Nathan Crockford – Weather Warning
26/2 Matthew Barber – Policing in the Thames Valley
26/2 Rob Dance – meeting with Stonelands Quarry
26/2 OALC – NAL GDPR Toolkit
26/2 Keep Britain Tidy
26/2 OALC – February update

- 27/2 Payman – payslips
 - 27/2 Dr Phil Holmes - newsletter
 - 27/2 Carys Davies – news release – waste and recycling collection days in case of snow.
 - 28/2 OCC Oxfordshire Matters
 - 28/2 Nathan Crockford – yellow Weather warning
 - 28/2 Rob Dance – Quarry
 - 28/2 Helen Wilkinson – OPT Awards 2018 now open
- (↔) = ongoing discussion or linked communication
(→) = forwarded to relevant contact
(←) = replied

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**APPENDIX D - REPORT TO BRIZE NORTON PARISH COUNCIL – MARCH 2018
FROM CLLR NICHOLAS FIELD-JOHNSON
GENERAL OCC REPORT**

OCC BUDGET 2018/19

OCC agreed its budget at a Full Council meeting on 13 February following a five-hour meeting of all 63 county councillors. Council Tax will rise by 5.99%, the maximum amount allowed without a referendum. Key points include:

- Finances are sound compared to other councils, with difficult decisions having already been taken
- The Council Tax rise will deliver extra money for adults and children's social care
- Proposal to extend £500,000 contribution for homelessness for an extra year in 2019/20 (subject to consultation)
- 10-year programme to improve transport network and release more money for road maintenance
- £15,000 for each of the 63 county councillors to spend on local priorities in their area

GROWTH DEAL

As detailed in the December and February reports, the Oxfordshire Growth Board* has reached an outline Housing and Growth Agreement (Growth Deal) with Government. This will see an additional £215m of investment over the next five years to build infrastructure, support the delivery of new homes and boost economic productivity across the county. The Growth Deal has now been agreed by the six councils.

*The Oxfordshire Growth Board comprises the six councils: Cherwell District Council, Oxford City Council, Oxfordshire County Council, South Oxfordshire District Council, Vale of White Horse District Council and West Oxfordshire District Council, together with the county's Local Enterprise Partnership (OxLEP).

OCC STEPS UP POTHOLE WORK AS WINTER HITS THE ROADS

Repeated cycles of ice, thaws and snow created the worst possible weather conditions for roads over the last few months leading to a rise in reports on Fix My Street from 3,000 pre-Christmas to 7,000 during January. OCC has drafted in more staff to carry out inspections and contractors Skanska are sending out more teams to carry out repairs. An additional Dragon-Patcher is now in action on the road network travelling round on an 'inspect and fix' basis on the rural network. There is also good news in the form of almost £1m in extra funding from the Department for Transport in recognition of damage done to the roads by bad weather. This money will be spent on road patching later this year as that will give longer lasting benefits and better value for money. Defects that make roads hazardous will be dealt with within 24 hours as usual. Remember, if a defect has paint markings around it then it has already been scheduled for repair and does not need a new report.

OXFORDSHIRE'S LIBRARIES ARE THRIVING – NOT JUST SURVIVING

Libraries Minister Michael Ellis MP attended the official opening of Oxfordshire County Library in February. The newly refitted facility welcomed more than 100 guests including staff, volunteers and community groups who have helped ensure the county's 43 branches have a bright future.

Mr Ellis toured the library and spoke with staff and volunteers about its transformation and wider network of Oxfordshire branches. He said: *"This is a wonderful example of a library that is an integral part of the community. We want to see libraries thrive - not just survive - and this is an example of a library that is clearly thriving. This is a classic example of how to do it and protect our libraries, and they are still greatly valued by many people."*

CARE QUALITY COMMISSION (CQC) REVIEW IN OXFORDSHIRE

The Care Quality Commission (CQC) visited Oxfordshire in November 2017 to carry out one of 20 targeted reviews taking place in England. The CQC report, published on Monday 12 February says: *"People were treated with kindness when they moved between health and social care services. Frontline staff were dedicated and provided person centred care, going the extra mile for people they cared for."* Across all areas

of health and social care, an above-average proportion of services achieve a 'good' or 'outstanding' CQC rating in Oxfordshire, compared to the national average. However, there remain significant challenges to join up services across organisations in Oxfordshire. The final report has provided areas of action for senior managers in the NHS, social care and other bodies to act upon to make the whole health and care system work better. All of the CQC's recommendations for actions have been agreed by the five organisations involved which are:

- Oxfordshire County Council (local authority)
- Oxford Health NHS Foundation Trust (OHFT)
- Oxfordshire Clinical Commissioning Group (OCCG)
- Oxford University Hospitals NHS Foundation Trust (OUHFT)
- South Central Ambulance Service NHS Foundation Trust (SCAS)

CQC inspectors found the problems of recruiting care staff in Oxfordshire were holding back improvement. Incompatible computer systems also hampered integration of services. The inspectors did find that Oxfordshire had made progress in tackling 'delayed transfers of care'. Health and social care leaders from the five organisations involved in the inspection have already met with the CQC to develop an action plan.

The key points of the action plan are:

- Making services more local by using a 'place-based' approach to design and delivery of care
- Improving information available to people who fund their own care so they can get the support they need more quickly
- Investing more in recruitment and retention of care staff so more care packages can be delivered, particularly for older people.

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